

PC Trade-In - Terms & Conditions

1. Eligibility

PCs must be in working condition with all essential components (e.g. power cables, battery, internal storage, RAM). Devices should not be physically damaged beyond normal wear and tear. Trade-in is available for desktops, laptops, and all-in-one PCs.

2. Assessment and Valuation

All trade-in values are subject to assessment and verification by Elite Print Solutions. Valuations are based on the details and documents provided. Final value may vary upon physical inspection. Elite Print Solutions reserves the right to decline any trade-in if the device's condition differs from the submitted information.

3. Data Security

Customers are responsible for backing up and securely erasing any personal or sensitive data from devices before submitting them for trade-in. Elite Print Solutions is not liable for any data left on devices.

4. Credit and Redemption

Trade-in credits are offered as discounts toward eligible new PC purchases. Credits must be used within 60 days unless otherwise agreed. Credit is not redeemable for cash and is non-transferable.

5. Shipping or Collection

Devices can be collected by arrangement or delivered to our nominated address. Shipping costs may be at the customer's expense unless otherwise agreed.

6. Finance or Lease Obligations

Equipment that is currently under a finance or lease agreement cannot be traded in. All obligations under the existing finance or lease contract must be fully settled and the equipment title transferred to the owner before any trade-in can be considered. Please consult your finance or leasing provider

for further information regarding your contractual obligations.

7. General

This program is intended for business customers unless specified. Elite Print Solutions reserves the right to alter or end the trade-in program at any time. Participating in this program implies acceptance of these terms.